



Performance Monitoring Report

for

Chief Executive's Office

**Fourth Quarter 2008/09
January-March 2009**

Portfolio holder: Paul Bettison, Leader of the Council
Assistant Chief Executive: Victor Nicholls

Section One: Executive Summary

Communications and Marketing

- Team away day held to agree objectives for new communications strategy.
- Agreed communications plan and PR partner support for opening of Longshot Lane (RE3 contract).
- New proactive media planning system put in place and communicated weekly with directors and Executive Portfolio Holder.
- New Council priority communicated internally and externally.
- Implementation of new recession web pages.
- Emergency communications support provided during snowfall in February.

Crime and Disorder Reduction

- Reducing Crime subgroup now changed into joint tasking meeting with the police.
- Schools community safety DVD competition won by an anti knife crime DVD produced by Ranelagh school.
- Reduction in recorded antisocial behaviour, and recent rise in serious acquisitive crime has begun to reduce.
- Refresh of CDRP plan.
- Launch of E-Safety subgroup (together with the Local Safeguarding Children Board).
- First meeting of the 'Prevent' steering group.

Overview and Scrutiny

- Preparing for new O&S legislation and arrangements, particularly concerning the Councillor & Community Call for Action and the Crime and Disorder Committee.
- Developed approach to scrutiny of partner organisations.
- Proposed changes to O&S structure to meet new requirements relating to children's and adults' social care, and growth in workload.
- O&S reviews of waste and recycling, services for adults with learning disabilities and extended services/children's centres concluded.
- O&S Commission and Panel meetings held as planned and all actions up to date.

Performance and Partnerships

- New Head of Performance and Partnerships in post.
- Performance management IT system: scoping meeting held with supplier and directorates.
- Data quality: draft strategy and policy produced for CMT sign off.
- Use of Resources audit workshop held with Audit Commission and Chief Officers.
- CAA preparation process agreed with Audit Commission.
- Completion of LAA refresh including renegotiation of 24 targets.
- Review and agreement of refreshed versions of BFP governance arrangements including updated Protocol and Memorandum of Agreement.
- Development of action plans to mitigate risks identified within BFP strategic risk register.

Regeneration and Enterprise

- The town centre regeneration is being reviewed to take account of the current economic climate.
- The Regeneration Strategy has been drafted but its wider consideration has been delayed due to the review.
- Action to tackle problem of Winchester House.
- Economic officer task group set up to identify actions to support local economic prosperity.

Section Two: Progress against Service Plan

Annex C provides details of performance against relevant National Indicators this quarter, where data is available. It is anticipated that increasing amounts of useable data will become available in future quarters as the new indicator set becomes established in practice. This will enable future performance monitoring reports to include better analysis of historical trends and progress towards performance targets.

The Chief Executive's Office Service Plan for 2008/09 contains 71 detailed actions to be completed in support of the ten Medium-Term Objectives. Annex C also provides information on each of these detailed actions; overall 65 actions were achieved by year-end (✓), while four were not completed by their target date (✗). Two actions had been deleted or transferred to another department. The four actions that are causing concern (✗) are:

| Ref | Action | Progress |
|---------|---|--|
| 1.1.5 | Draft and consult on Regeneration Strategy. | Regeneration Strategy drafted but delayed pending completion of town centre review. |
| 1.1.8 | Implement Civic Hub communications plan (relates to Key Action 1.1-1.6). | Ongoing. |
| 10.2.21 | Prepare and publish the Council's Annual Report. | Timetable for production of the 2008/09 report has slipped due to capacity constraints in the CXO. There is no longer a legal duty on the Council to produce a Best Value Performance Plan by June of each year. The revised timetable shows September as the target date for publication. |
| 10.2.24 | Produce a Data Quality Strategy and Policy, and roll out with staff training. | Interviews and workshops held with key officers. Strategy and corporate procedures to be published during May. |

Annex C also provides an update on the operational risks identified in the Service Plan.

Section Three: Resources

Staffing

See Annex A for more detailed information.

Budget

See Annex B for more detailed information.

Complaints received

| Stage | No. rec'd Q4 | Nature of complaints (bulleted list) | Action taken and lessons learned (bulleted list) |
|-------------|--------------|--------------------------------------|--|
| New Stage 2 | | • | • |
| New Stage 3 | | • | • |
| New Stage 4 | | • | • |
| Ombudsman | | • | • |

Explanation of new complaint stages

Stage 1: Informal notification to, and attempt at resolution with, the team providing the service in question.

Stage 2: More formal contact (in writing or by phone) with the manager or chief officer responsible for the service. Attempted resolution is by investigation and written response to the complainant.

Stage 3: Formal written complaint to the relevant director. Attempted resolution involves investigation by the director or appointee and written response to the complainant.

Stage 4: Formal written complaint to the Chief Executive, who decides whether the complaint has been dealt with appropriately at each of the previous stages. If not, a review panel consisting of two independent persons and a Council Member is convened, at which the complainant may be present. The panel makes recommendations to the Chief Executive on whether to uphold the complaint and what remedial action should be taken.

Local Government Ombudsman: If the complainant remains unsatisfied at the end of Stage 4, s/he may contact the Local Government Ombudsman, who will review the case and form a judgment as to whether the complaint should be upheld.

The Chief Executive's Office has received no complaints about its services in Quarter 4, so there are no actions to be taken or lessons to be learned.

The Office coordinated three Local Government Ombudsman cases concerning other Council Departments, and investigated one stage 4 complaint during the quarter.

Internal audit assurances

(Where internal audit carried out with limited or no assurance)

| Service area | Issues with limited or no assurance and remedial action to be taken |
|--------------|---|
| | |

No limited- or no-assurance opinions were received during the quarter.

Section Four: Forward Look

Communications and Marketing

- Launch of new communications and marketing strategy.
- Departmental forward PR plans to be agreed by Directors.
- Launch and distribution of BFC staff survey.
- Launch of communications plan for free swimming.
- Emergency communications support provided for swine flu.
- Successful promotion of Armed Forces Day to encourage people into the town centre.

Crime and Disorder Reduction

- Re launch of CDRP plan 2008-11.
- CDRP conference on the theme of antisocial behaviour in May.
- New public database for CADIS.
- Commence work on joint strategic assessment with the Police.
- Development of Prevent Strategy for Bracknell Forest.

Overview and Scrutiny

- Annual Report of O&S submitted to Council in April.
- Consulting on the proposed approach to scrutiny of partner organisations and the O&S work programme for 2009/10.
- Concluding the O&S input to the: Housing Strategy; Older People's Strategy and Housing and Council Tax Benefits Service Improvement Plan.
- Commencing the O&S reviews of: the 14-19 Education Plan; Patient Focus; and the Bracknell Healthspace.

Performance and Partnerships

- Place Survey results still awaited from CLG - date unknown.
- Data quality strategy, procedures and associated training to be rolled out.
- Performance management IT system and associated training to be implemented.
- CAA preparations to be implemented and tour of Borough held for Audit Commission and GOSE leads.
- Third round of local filming for Community TV scheme and development of supporting procedures and policies.
- Full year performance report against Local Area Agreement.
- Partnership-based Area Assessment element of Comprehensive Area Assessment.

Regeneration and Enterprise

- The regeneration programme remains a priority and will lead to a significant surge of activity in the coming year.
- With the creation of a new Council priority, the Regeneration and Enterprise service has assumed the responsibility for the Economic and Skills Development Partnership and associated action plan. A series of initiatives including support

for an executive job club, credit union and training will be implemented in 2009/10. Action plan to be completed.

- Close working with BRP to review the town centre plans.

Annex A: Staffing information

Staffing Levels

| | Staff in post | Staffing Full Time | Staffing Part Time | Total Posts FTE | Vacant Posts | Vacancy Rate |
|--------------------------|---------------|--------------------|--------------------|-----------------|--------------|--------------|
| Chief Executive | 2 | 1 | 1 | 1.81 | 0 | 0.00 |
| Chief Executive's Office | 35 | 26 | 9 | 31.73 | 1 | 2.78% |
| Department Totals | 37 | 27 | 10 | 33.54 | 1 | 2.63% |

Staff Turnover

| | | |
|------------------------|---------------|-------|
| For the quarter ending | 31 March 2009 | 5.56 |
| For the year ending | 31 March 2009 | 15.63 |

Total turnover for BFBC, 2007/08: 14.1% excluding schools and BFH
 Total turnover for local authorities in nationally 2006/07: 13.7%
 (Source: Chartered Institute of Personnel and Development survey 2007)

Sickness Absence

Staff Sickness (1 January – 31 March 2009)

| Section | Total staff FTE | Quarter 4 Number of days sickness | Quarter 4 average per employee (FTE) | 2008/09 average per employee (FTE) |
|----------------------------------|-----------------|-----------------------------------|--------------------------------------|------------------------------------|
| Chief Executive | 1.81 | 9 | 4.97 | 16.57 |
| Chief Executive's Office | 31.73 | 31.5 | 0.99 | 4.29 |
| Department Totals (Q4) | 33.54 | 40.5 | 1.20 | |
| Department Totals (08/09) | | | | 5.18 |

| Comparator data | All employees, average days sickness absence per employee |
|---|---|
| Bracknell Forest Borough Council 07/08 | 5.5 days |
| All sectors employers in South East 2006/07 (Source: Chartered Institute of Personnel and Development survey 2007) | 7.8 days |
| BVPI figure 07/08 | 7.52 days per FTE |

to the Corporate Services Performance Monitoring Report for Chief Executive's Office financial information.

Annex C: Corporate strategic risks owned by CEO and ACEO

[Please include here the Word table(s) 'Progress on Strategic Risk Action Plan' for your Director and/or Chief Officers developed by Sally Hendrick. The "progress on further action" and "commentary" columns will need to be updated for Quarter 4.]

Chief Executive

| RISK SHORT NAME | LINK TO MTOS | RISK SCORE | ACTION ALREADY IN PLACE | FURTHER ACTION TO ADDRESS RISK | TARGET DATE | PROGRESS ON FURTHER ACTION TO ADDRESS RISK | COMMENTARY |
|-----------------|--------------|------------|--|---|-------------|--|---|
| Decision making | 10 | C2 | <p><u>Briefings</u> Leader briefing every Monday attended by Chief Executive for major issues.</p> <p>Group meetings held to address budget planning attended by Chief Executive and Borough Treasurer.</p> <p>Briefings for opposition groups</p> <p>Chief Executive has 1 to 1 meetings with Leader</p> <p>Executive briefings</p> | <p><u>PWC Revenue Optimisation Report</u> A further review on revenue optimisation has been carried out by PWC and the findings and recommendations are currently being considered.</p> | 31/12/08 | ✓ | <p>Budget Group led by Cllr Ward is briefed regularly by Borough Treasurer.</p> <p>Awayday planned for majority group on budget gap and required actions.</p> |

| | | | | | | | |
|--|--|--|---|--|--|--|--|
| | | | <p>Member briefings on key issues</p> <p><u>Reports for Decision Making</u> These include comprehensive information to support the recommendation plus comments from the Borough Treasurer and Borough Solicitor on financial and legal impact and an assessment of strategic risk.</p> <p><u>Executive Away Days</u> These provide the Executive with a forum for debating key issues for decision in greater depth.</p> <p><u>Budget process</u> Risks and priorities are key to the budget process and determining allocation of available funds.</p> | | | | |
|--|--|--|---|--|--|--|--|

| | | | | | | | |
|--------------------|----|----|--|---|----------|---|---|
| Town Centre | 1 | C1 | <u>Monitoring</u> Monthly meetings now being held with Legal and General and Schroders Regular reporting to Bracknell Town Centre Regeneration Committee Monthly meeting of Steering Group monitors situation on workstreams. | <u>Monitoring</u> Establishing financial monitoring system with Bracknell Regeneration Partnership | 30/11/08 | ✓ | Monitoring meetings held monthly and revised workstreams agreed by Bracknell Regeneration Partnership and the Council |
| | | | <u>Risk Management</u> Risk register currently being developed for the town centre regeneration project | 30/11/08 | ✓ | Risk register drafted, internal consultation underway. Final version to be reported to Bracknell Town Centre Regeneration Committee in 2009/10. | |
| | | | <u>Strategy</u> Regeneration Plan is currently being reviewed in the light of the economic downturn | 31/3/09 | ✓ | Revised draft strategy to be reported to Bracknell regeneration Committee in 2009/10. | |
| Loss of Reputation | 10 | D2 | <u>Service Delivery</u> Effective service delivery mitigates loss of reputation through poor service. This | No further action necessary | N/A | N/A | N/A |

| | | | | | | |
|--|--|---|--|--|--|--|
| | | <p>is monitored through PMRs so that the need for any remedial action is identified.</p> <p><u>Clear Communication</u> Ensuring that residents, businesses and partners are provided with accurate information from the Council to mitigate any media distortion.</p> <p>The Council has a Communications Team. Each DMT has its own dedicated Communications officers to ensure they are able to communicate Council messages clearly.</p> <p>Key messages to be issued are discussed on a monthly basis at CMT.</p> | | | | |
|--|--|---|--|--|--|--|

| | | | | | | | |
|-----------|---|----|--|---|----------|---|--|
| Civic Hub | 1 | B2 | <p><u>Project Management</u> PRINCE 2 methodology followed for the civic centre project.</p> <p>Close monitoring through monthly project meetings for the civic centre project.</p> <p><u>Risk Management</u> Risk register in place for civic hub project</p> | <p><u>Risk Management</u> Risk register currently being developed for the town centre regeneration project which impacts on the delivery of the civic hub project</p> | 30/11/08 | ✓ | <p>Risk register drafted, internal consultation underway. Final version to be reported to Bracknell Town Centre Regeneration Committee in 2009/10.</p> |
| | | | <p>Liaison between civic hub and town centre regeneration project leads for factors impacting on each others projects</p> | <p><u>Strategy</u> Regeneration Plan which will cover the Civic Hub is currently being reviewed in the light of the economic downturn.</p> <p>As part of this, consideration will be given to the level of investment in maintenance of existing buildings and/or options for alternative office space to cover delays in delivering the planned civic hub.</p> | 31/3/09 | ✓ | <p>Options paper being developed for Civic Hub Strategy.</p> |

Assistant Chief Executive

| RISK SHORT NAME | LINK TO MTOS | RISK SCORE | ACTION ALREADY IN PLACE | FURTHER ACTION TO ADDRESS RISK | TARGET DATE | PROGRESS ON FURTHER ACTION TO ADDRESS RISK | COMMENTARY |
|--------------------|--------------|------------|---|--|-------------|--|--|
| Project management | 1, 6 & 10 | D2 | <p>Projects with the Chief Executive's Office take the form of policy and strategy development and standard project methodology is not appropriate. Key risk is that the department is small , has vacant posts and hence has limited resources to complete projects.</p> <p><u>Older People Strategy</u> Consultants are assisting with this project to address shortages in internal staff resources and ensure delivery of the project.</p> <p><u>Health and Well-Being Strategy</u></p> | <p><u>Older People Strategy</u> Consideration will be given to moving this across to Social Care and Learning if the department does not have the capacity to implement.</p> | Ongoing | ✓ | <i>Old people's strategy now being prepared by a consultant</i> |
| | | | | <p><u>Data Quality Action Plan</u> Additional resource is now being purchased to address resource shortages. A budget of £15,000 has now been set aside to bring in a consultant to implement the Audit Commission recommendations on data quality. This work is in the process of being tendered.</p> | 31/3/09 | ✓ | <i>External support secured to prepare a Data Quality Strategy</i> |

| | | | | | | | |
|--|--|--|--|--|--|--|--|
| | | | Due to capacity issues within the Department, this was moved across to Environment Culture and Communities to implement. | | | | |
|--|--|--|--|--|--|--|--|

Annex D: Performance against Indicators, Actions and Risks

| PRIORITY ONE: A TOWN CENTRE FIT FOR THE 21st CENTURY | | | | |
|---|---|--------------------|-------|--|
| Medium-Term Objective 1: Build a Bracknell Town Centre that residents are proud of | | | | |
| PERFORMANCE INDICATORS FOR MTO 1 | | | | |
| ACTIONS IN SUPPORT OF MTO 1 | | | | |
| | | Due Date | Owner | Comments |
| 1.1 | Start construction of the new retail, commercial, residential and leisure facilities. | | | |
| 1.1.1 | Support partners and third party landowners to commence construction of the regenerated town centre (relates to Key Actions 1.1-1.6). | Mar 2008 | CXO | ✓ Detailed schemes progressing for Enid Wood House and Market Street. Revisions to Outline Planning Permission parameter plans agreed. |
| 1.1.3 | Support relocation of town centre users displaced by regeneration. | Ongoing | CXO | ✓ Options for key users progressed to Stage C, agreements completed. |
| 1.1.5 | Draft and consult on Regeneration Strategy. | Oct 2008 | CXO | ✗ Regeneration Strategy drafted but delayed pending completion of town centre review. |
| 1.1.6 | Support development of third-party sites. | Ongoing | CXO | ✓ Ongoing. |
| 1.1.7 | Implement Town Centre Regeneration Communications Strategy – joint Council/BRP strategy (relates to Key Action 1.1-1.6). | Ongoing until 2013 | CXO | ✓ Ongoing. |
| 1.1.8 | Implement Civic Hub communications plan (relates to Key Action 1.1-1.6). | Ongoing until 2009 | CXO | ✗ Ongoing. |
| 1.4 | Construct and open a new Bracknell library, civic offices and a high quality “Jubilee Gardens”. | | | |
| 1.4.1 | Agree and approve the shell, core and Cat A of the new Civic Hub. | Dec 2008 | CXO | ✓ Completed but now pending due to town centre review. |
| 1.4.2 | Agree and approve designs for new Jubilee Gardens. | Mar 2009 | CXO | ✓ Completed but now pending due to town centre review. |
| 1.6 | Improve perceptions and vibrancy of Bracknell town centre during redevelopment. | | | |
| 1.6.1 | Implement the town centre consumer marketing annual plan as a joint Council/BRP plan. | Updated annually | CXO | ✓ Ongoing. |
| 1.6.2 | Develop the new Town Centre Partnership to keep Bracknell town centre thriving during the regeneration and improve perceptions. | Ongoing | CXO | ✓ Ongoing. |
| OPERATIONAL RISKS TO MTO 1 | | | Owner | Progress on Mitigation Actions |
| 1.4 | The principal risk relates to the buoyancy of the property investment market or changes in the organisation or composition of the Council's development partners. Mitigation: This is outside the direct control of the Council, although the most effective mitigation will be to continue to demonstrate the Council's commitment and momentum to deliver the regeneration. Provisions in the town centre development agreement also provide the Council with scope to influence commercial partner choices as well as formalising the interchange of information between BFBC and BRLP. | | CXO | Review by BFC and BRP underway, linked to agreed workstreams. Revised/New Risk: None. |

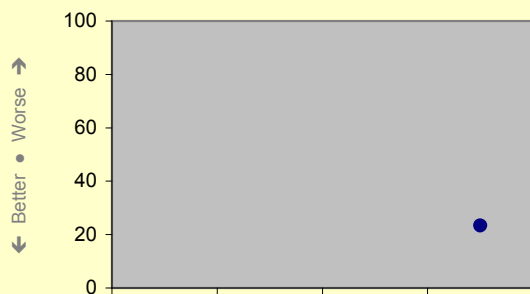
| PRIORITY TWO: PROTECTING AND ENHANCING OUR ENVIRONMENT | | | | |
|---|--|-----------------------------|--------------|---|
| Medium-Term Objective 2: Keep our parks, open spaces and leisure facilities accessible and attractive. | | | | |
| PERFORMANCE INDICATORS FOR MTO 2 | | | | |
| ACTIONS IN SUPPORT OF MTO 2 | | | | |
| | | <u>Due Date</u> | <u>Owner</u> | <u>Comments</u> |
| 2.3 | Review management options for leisure sites in order to maintain quality and generate secured investment. | | | |
| 2.3.2 | Develop and implement an internal and external communications plan regarding the chosen option for managing the leisure sites. | Apr 2009 | CXO | <i>Leisure was kept in-house.</i> |
| OPERATIONAL RISKS TO MTO 2 | | | <u>Owner</u> | <u>Progress on Mitigation Actions</u> |
| 2.2 | The principal risk is the loss of staff to support the projects. Mitigation: This will be mitigated through effective management and practical support. | | CXO | Revised/New Risk: None. |
| Medium-Term Objective 3: Promote sustainable housing and infrastructure development. | | | | |
| PERFORMANCE INDICATORS FOR MTO 3 | | | | |
| ACTIONS IN SUPPORT OF MTO 3 | | | | |
| | | <u>Due Date</u> | <u>Owner</u> | <u>Comments</u> |
| 3.6 | Provide more choice for social housing applicants through the introduction of Choice-Based Lettings. | | | |
| 3.6.3 | Implement the Choice-Based Lettings communications plan. | Apr 2009 | CXO | ✓ <i>Communications plan to be refreshed for pilot in November 2009.</i> |
| OPERATIONAL RISKS TO MTO 3 | | | <u>Owner</u> | <u>Progress on Mitigation Actions</u> |
| Medium-Term Objective 4: Keep Bracknell Forest clean and green. | | | | |
| PERFORMANCE INDICATORS FOR MTO 4 | | | | |
| ACTIONS IN SUPPORT OF MTO 4 | | | | |
| | | <u>Due Date</u> | <u>Owner</u> | <u>Comments</u> |
| 4.4 | Increase recycling rates to 50% through the RE3 initiative. | | | |
| 4.4.2 | Develop and implement the overarching Re3 Communications and Waste Minimisation Strategy with partners. | Strategy agreed by Apr 2008 | CXO | ✓ <i>Ongoing. Branding and media protocols agreed.</i> |
| 4.4.3 | Implement the Re3 joint communications plan for the Longshot Lane redevelopment. | Jan 2008 to May 2009 | CXO | ✓ <i>Plans in place, being delivered by external PR consultant as part of the contract.</i> |
| OPERATIONAL RISKS TO MTO 4 | | | <u>Owner</u> | <u>Progress on Mitigation Actions</u> |

**PRIORITY THREE:
PROMOTING HEALTH AND ACHIEVEMENT**

**Medium-Term Objective 5:
Improve health and well being within the Borough.**

PERFORMANCE INDICATORS FOR MTO 5

NI 42: Perceptions of drug use or drug dealing as a problem



CAA Indicator (non-LAA)
Department: CXO

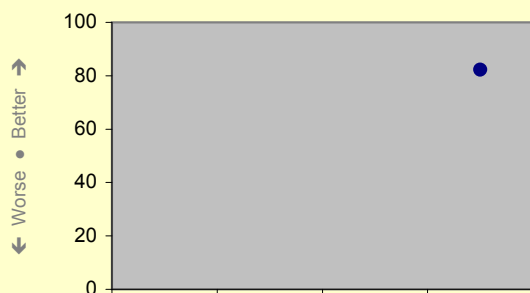
The outturn cited is the weighted result of the 2008 Place Survey. The CLG has still not yet released the national dataset, so this figure will continue to be reported in quarterly reports until we can include some national comparative and benchmarking information.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|---------------|
| Current ● | N/A | N/A | N/A | 23.4 |
| Local Target ■ | [annual] | [annual] | [annual] | TBC |
| Last Reported | N/A | N/A | N/A | 23.4 |
| Benchmark | N/A | N/A | N/A | 22.1 |
| Current Quartile | N/A | N/A | N/A | Second |

The current figure is based on validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (2008). Quartile shows the position of the current figure within the figures for all UAs in the PwC Benchmarking Club. Benchmark is the 25th percentile in the same figures (low polarity).

Unit: % ● Polarity: Low ● BFC Lead: Ian Boswell

NI 119: Self-reported measure of people's overall health and well-being



CAA Indicator (non-LAA)
Department: CXO

The outturn cited is the weighted result of the 2008 Place Survey. The CLG has still not yet released the national dataset, so this figure will continue to be reported in quarterly reports until we can include some national comparative and benchmarking information.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|-------------|
| Current ● | N/A | N/A | N/A | 82.2 |
| Local Target ■ | [annual] | [annual] | [annual] | TBC |
| Last Reported | N/A | N/A | N/A | 82.2 |
| Benchmark | N/A | N/A | N/A | 82.1 |
| Current Quartile | N/A | N/A | N/A | Best |

The current figure is based on validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (2008). Quartile shows the position of the current figure within the figures for all UAs in the PwC Benchmarking Club. Benchmark is the 75th percentile in the same figures.

Unit: TBC ● Polarity: High ● BFC Lead: Belinda Clack

ACTIONS IN SUPPORT OF MTO 5

Due Date Owner Comments

| | | | | |
|------------|--|----------|-----|---|
| 5.2 | Work with health partners to secure more outpatient and diagnostic facilities in the Borough. | | | |
| 5.2.1 | Develop options with the Berkshire East Primary Care Trust and other partners to enhance provision of health facilities in the Borough. | Mar 2009 | CXO | ✓ <i>PCT selection process nearing completion. BFC providing direct support for town centre site options.</i> |
| 5.3 | Focus on prevention, for example by increasing the number of adults participating in at least 30 minutes of moderate exercise per week. | | | |
| 5.3.2 | Provide communications support for the 3x30 leisure campaign, encouraging residents to take 30 minutes of exercise three times a week. | Jun 2008 | CXO | ✓ <i>Complete, low level follow-up support on-going</i> |

OPERATIONAL RISKS TO MTO 5

Owner Progress on Mitigation Actions

| | | | |
|-----|--|-----|-------------------------|
| 5.1 | The principal risks relate to resources being sufficient. Mitigation: Mitigation through effective management and use of consultants if necessary and affordable. | CXO | Revised/New Risk: None. |
|-----|--|-----|-------------------------|

| Medium-Term Objective 6: Improve the outcomes for children and families through the Children and Young People's Plan. | | | | |
|--|--|------------------|--------------------------------|---|
| PERFORMANCE INDICATORS FOR MTO 6 | | | | |
| ACTIONS IN SUPPORT OF MTO 6 | | | | |
| | | Due Date | Owner | Comments |
| 6.2 | Make sure there are enough good school buildings for an expanding Borough, including building a replacement for Garth Hill College. | | | |
| 6.2.11 | Implement the Communications Plan for the construction of Garth Hill College. | Jan 2008 onwards | CXO | ✓ Ongoing, building commenced March 2008. |
| 6.7 | Set up effective integrated services for children and young people with special educational needs and disabilities. | | | |
| 6.7.4 | Implement the communications strategy for the Change for Children project. | Ongoing | CXO | ✓ Complete. |
| OPERATIONAL RISKS TO MTO 6 | | | | |
| | | Owner | Progress on Mitigation Actions | |
| Medium-Term Objective 7: Seek to ensure that every resident feels included and able to access the services they need. | | | | |
| PERFORMANCE INDICATORS FOR MTO 7 | | | | |
| NI 4: Percentage of people who feel they can influence decisions in their locality | | | | |
| <p>CAA Indicator (non-LAA) Department: CPS CXO</p> <p>The outturn cited is the weighted result of the 2008 Place Survey. The CLG has still not yet released the national dataset, so this figure will continue to be reported in quarterly reports until we can include some national comparative and benchmarking information.</p> | | | | |
| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
| Current ● | N/A | N/A | N/A | 28.1 |
| Local Target ■ | [annual] | [annual] | [annual] | N/A |
| Last Reported | N/A | N/A | N/A | 28.1 |
| Benchmark | N/A | N/A | N/A | 28.8 |
| Current Quartile | N/A | N/A | N/A | Second |
| Unit: % • Polarity: High • BFC Lead: Abby Thomas | | | | |
| NI 7: Environment for a thriving third sector | | | | |
| <p>CAA Indicator (non-LAA) Department: CXO</p> <p>This indicator is measured by a new survey of voluntary sector organisations run by the Cabinet Office which asks about the positive or negative influence of the LA on the third sector. The outturn of 21.8% positive responses is among the best in the country; the national figure is 16.2%. Bracknell Forest is also in joint-first place nationally for "very positive" responses (4%).</p> | | | | |
| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
| Current ● | N/A | N/A | N/A | 21.8 |
| Local Target ■ | [annual] | [annual] | [annual] | N/A |
| Last Reported | N/A | N/A | N/A | 21.8 |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | Best |
| Unit: % • Polarity: High • BFC Lead: David Clifford | | | | |
| ACTIONS IN SUPPORT OF MTO 7 | | | | |
| | | Due Date | Owner | Comments |
| 7.2 | Use innovative methods of engaging local residents in decisions that affect them, particularly targeting 'hard to reach' groups to listen to their views. | | | |
| 7.2.10 | Implement the Council's Corporate Communications Strategy. | Dec 2008 | CXO | ✓ Draft produced, to be agreed. |

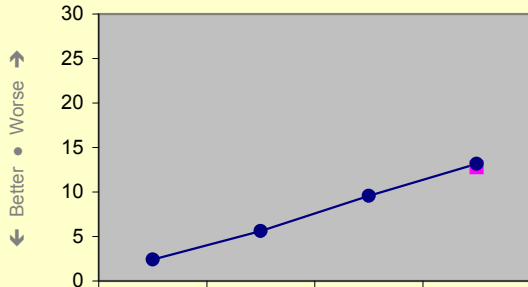
| | | | | | |
|-----------------------------------|---|----------------------|--------------------|---------------------------------------|---|
| 7.2.11 | Refresh the Council's Corporate Communications Strategy. | Dec 2008 to 2011 | CXO | ✓ | Draft produced, to be agreed. |
| 7.2.12 | Produce new Welcome Pack for all new residents to the Borough, but in particular residents from different countries. | Apr 2008 | CXO | ✓ | Complete. |
| 7.2.13 | Identify options for youth provision and inclusion in the town centre in collaboration with the Youth Service and BRP. | Mar 2009 | CXO | ✓ | Options for dedicated youth facilities being investigated. Programme dependent on revised town centre delivery and phasing. |
| 7.2.14 | Secure delivery of LAA target on volunteering and influencing decisions, specifically helping residents to influence decisions. | Sep 2008 | CXO | ✓ | Special constables and school governors target met; remaining work transferred to the Community Engagement and Equalities team. |
| 7.5 | Implement a Disability Equality Scheme and Gender Equality Scheme, and implement the Council's Race Equality Scheme. | | | | |
| 7.5.7 | Implement the Disability Equality Scheme, the Gender Equality Scheme and the Race Equality Scheme actions due for completion in 2008/09, and progress those actions due for completion in later years. | Mar 2009 and ongoing | CPS CXO ECC SCL | ✓ | CPS: Activities in plans underway. Full annual monitoring will be completed in Q1 2009/10. ECC: All actions on target. |
| 7.5.8 | Conduct impact assessments on all new and revised policies and strategies. | Ongoing | CPS CXO ECC SCL | ✓ | CPS: Awareness has been raised on the importance of conducting EIAs through presentations, reports and training for staff. A significant number of EIAs due for review were finalised by the end of March and published in April. Ongoing training and support is on offer, and a three-year rolling programme will be developed in Quarter 1 2009/10. The following EIAs have been published by Corporate Services in Q4 2008/09: Corporate Health and Safety Policy. ECC: Amen Corner Action plan EIA published during the quarter. The review of the functional EIAs is nearing completion ready for publication in Quarter 1 2009/10. |
| 7.6 | Increase access to services by electronic means. | | | | |
| 7.6.3 | Publish CADIS (anti-social behaviour) information to neighbourhood level on the BFBC website with a link to the TVP website for neighbourhood crime information. | Dec 2008 | CXO | ✓ | CADIS information now on the Crime & Disorder Reduction Team pages of the BFC website. Information is broken down to neighbourhood level using a thematic map. |
| OPERATIONAL RISKS TO MTO 7 | | | Owner | Progress on Mitigation Actions | |
| 7.5 | Resources being sufficient/loss of key staff. Buoyancy of the property investment market or changes in the organisation or composition of the Council's development partners. This is outside the direct control of the Council. Mitigation: Mitigation through effective management and use of consultants if necessary and affordable. The most effective mitigation will be to continue to demonstrate the Council's commitment and momentum to deliver the regeneration. Provisions in the town centre development agreement also provide the Council with scope to influence commercial partner choices as well as formalising the interchange of information between BFBC and BRLP. | | CXO | Revised/New Risk: None. | |

**PRIORITY FOUR:
CREATE A BOROUGH WHERE PEOPLE ARE, AND FEEL, SAFE**

**Medium-Term Objective 8:
Reduce crime and increase people's sense of safety in the Borough.**

PERFORMANCE INDICATORS FOR MTO 8

NI 16: Serious acquisitive crime rate (per 1,000 population)



LAA INDICATOR (Designated)

Department: CXO

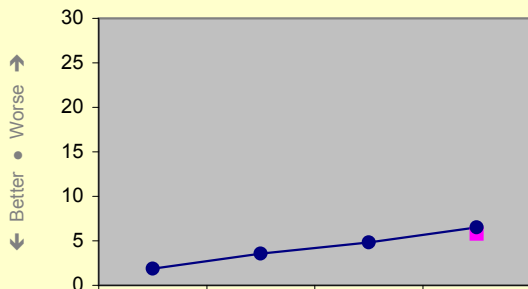
✓

Our robbery offences remain low although there has been a very small increase based on the previous year's figures. The LAA targets have been adjusted for the next two years. We remain optimistic that whilst working with our partners we will be able to achieve these.

The current figure uses validated final data. This LAA (Designated) indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate per 1k pop. • Polarity: Low • BFC Lead: Ian Boswell

NI 20: Assault with injury crime rate



LAA INDICATOR (Designated)

Department: CXO

✗

TVP have analysed this problem. It appears that around half the victims are under 25 and often known to the perpetrator. Few incidents occur in public houses or are related to the night-time economy. This crime type is difficult to anticipate and we generally only hear about it once it has occurred.

The current figure uses validated final data. This LAA (Designated) indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate per 1k pop. • Polarity: Low • BFC Lead: Ian Boswell

NI 21: Dealing with local concerns about anti-social behaviour and crime by the local council and police



LAA INDICATOR (Designated)

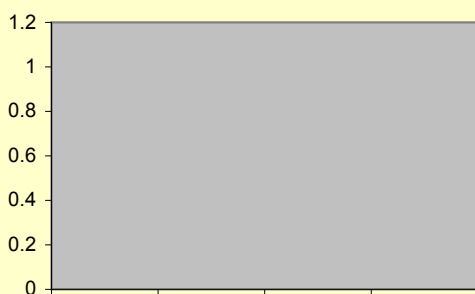
Department: CXO

The outturn cited is the weighted result of the 2008 Place Survey. The CLG has still not yet released the national dataset, so this figure will continue to be reported in quarterly reports until we can include some national comparative and benchmarking information.

The current figure is based on validated final data. This LAA (Designated) indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (2008). Quartile shows the position of the current figure within the figures for all UAs in the PwC Benchmarking Club. Benchmark is the 75th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Ian Boswell

NI 32: Repeat incidents of domestic violence



LAA INDICATOR (Designated)
Department: CXO

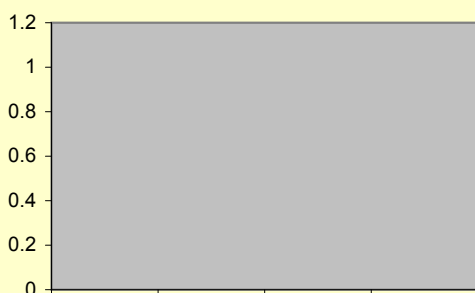
This indicator will be measured by the number of high-risk cases dealt with by MARAC (Multi-Agency Risk Assessment Conference). A baseline for 2008/09 and a set of LAA targets will shortly be available following negotiation with GOSE.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|-----|-----|
| Current | N/A | N/A | N/A | N/A |
| LAA Target | N/A | N/A | N/A | N/A |
| Last Reported | N/A | N/A | N/A | N/A |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

No estimated outturn is currently available for this indicator. This LAA indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: Low • BFC Lead: Ian Boswell

NI 38: Drug-related (class A) offending rate



LAA INDICATOR (Designated)
Department: CXO

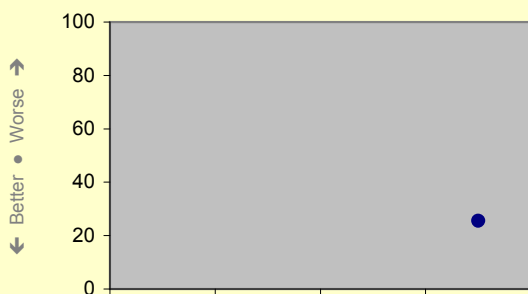
Intelligence reports received indicate that Class A drug use continues to be an issue and is driving a substantial amount of the area's serious acquisitive crime. A baseline and targets will be confirmed in July following negotiation with GOSE.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|-----|-----|
| Current | N/A | N/A | N/A | N/A |
| LAA Target | TBC | TBC | TBC | TBC |
| Last Reported | N/A | N/A | N/A | N/A |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

No estimated outturn is currently available for this indicator. This LAA indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: TBC • Polarity: TBC • BFC Lead: Ian Boswell

NI 41: Perceptions of drunk or rowdy behaviour as a problem



LAA INDICATOR (Designated)
Department: CXO

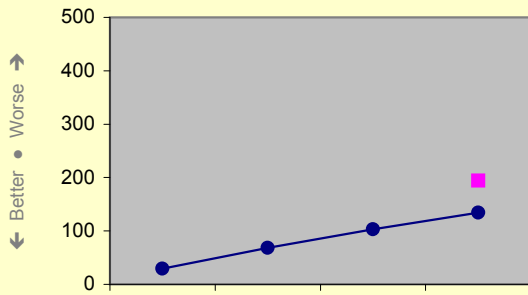
The outturn cited is the weighted result of the 2008 Place Survey. The CLG has still not yet released the national dataset, so this figure will continue to be reported in quarterly reports until we can include some national comparative and benchmarking information.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|--------|
| Current | N/A | N/A | N/A | 25.5 |
| LAA Target | [annual] | [annual] | [annual] | TBC |
| Last Reported | N/A | N/A | N/A | 25.5 |
| Benchmark | N/A | N/A | N/A | 22.0 |
| Current Quartile | N/A | N/A | N/A | Second |

The current figure is based on validated final data. This LAA (Designated) indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (2008). Quartile shows the position of the current figure within the figures for all UAs in the PwC Benchmarking Club. Benchmark is the 25th percentile in the same figures (low polarity).

Unit: % • Polarity: Low • BFC Lead: Ian Boswell

**NI 49.1: Number of primary fires and related fatalities/casualties (excl precautionary checks):
(1) Total number of primary fires per 100,000 population**



LAA INDICATOR (Designated)

Department: CXO

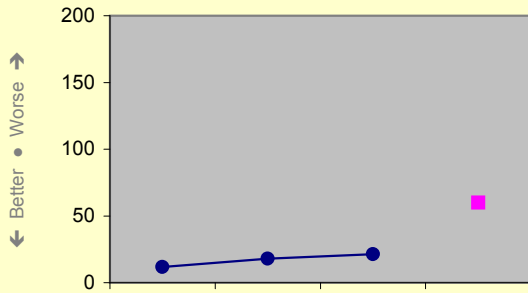
✓
Home fire safety checks and delivery of fire safety awareness to residents.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|--------------|
| Current | 29.7 | 68.3 | 103.4 | 134.0 |
| LAA Target | [annual] | [annual] | [annual] | 194.0 |
| Last Reported | N/A | N/A | N/A | N/A |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

The current figure uses validated final data. This LAA indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate • Polarity: Low • BFC Lead: Ian Boswell

**NI 49.2: Number of primary fires and related fatalities/casualties (excl precautionary checks):
(2) Total number of dwelling fires per 100,000 population**



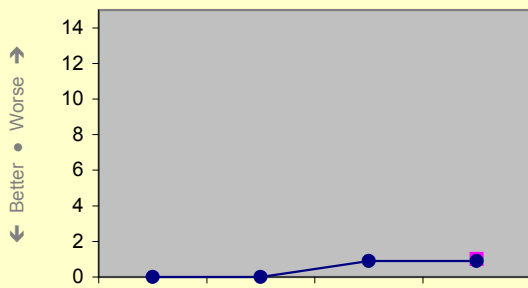
LAA INDICATOR (Designated)

Department: CXO

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|-------------|
| Current | 11.7 | 18.0 | 21.4 | 60.0 |
| LAA Target | [annual] | [annual] | [annual] | 60.0 |
| Last Reported | N/A | N/A | N/A | N/A |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

Unit: Rate • Polarity: Low • BFC Lead: Ian Boswell

**NI 49.3: Number of primary fires and related fatalities/casualties (excl precautionary checks):
(3) Total number of fatalities due to dwelling fires per 100,000 population**



LAA INDICATOR (Designated)

Department: CXO

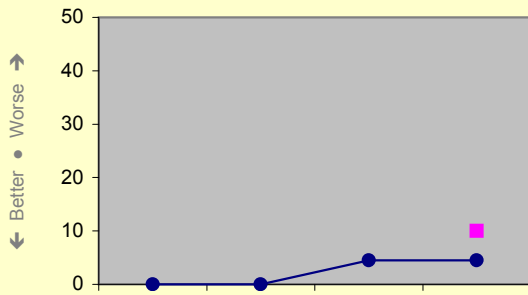
✓
This is the cumulative year-end figure, which represents one fatality (within target). Targeted at-risk groups are given priority for home fire safety checks.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|------------|
| Current | 0.0 | 0.0 | 0.9 | 0.9 |
| LAA Target | [annual] | [annual] | [annual] | 1.0 |
| Last Reported | N/A | N/A | N/A | N/A |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

The current figure uses validated final data. This LAA indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate • Polarity: Low • BFC Lead: Ian Boswell

**NI 49.4: Number of primary fires and related fatalities/casualties (excl precautionary checks):
(4) Total number of non-fatal casualties per 100,000 population**



LAA INDICATOR (Designated)

Department: CXO

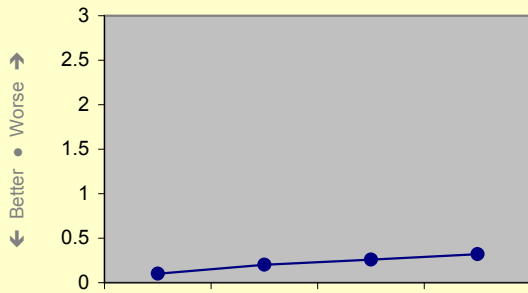
Either way, year-end is within target. Targeted at-risk groups are given priority for home fire safety checks.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|-------------|
| Current | 0.0 | 0.0 | 4.5 | 4.5 |
| LAA Target | [annual] | [annual] | [annual] | 10.0 |
| Last Reported | N/A | N/A | N/A | N/A |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

The current figure uses validated final data. This LAA indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate • Polarity: Low • BFC Lead: Ian Boswell

NI 15: Number of most serious violent crimes per 1,000 population



CAA Indicator (non-LAA)

Department: CXO

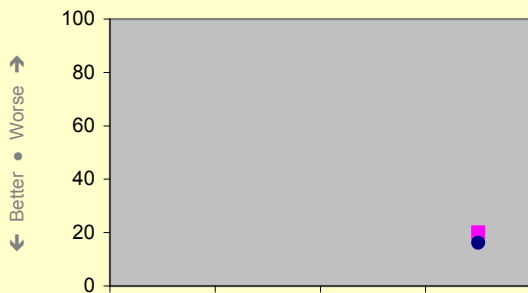
[Commentary awaited from the Borough Commander.]

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|------|-------------|
| Current | 0.1 | 0.2 | 0.26 | 0.32 |
| Local Target | TBC | TBC | TBC | TBC |
| Last Reported | N/A | N/A | N/A | N/A |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

The current figure uses validated final data. This CAA indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate per 1,000 • Polarity: Low • BFC Lead: Ian Boswell

NI 17: Perceptions of anti-social behaviour



CAA Indicator (non-LAA)

Department: CXO

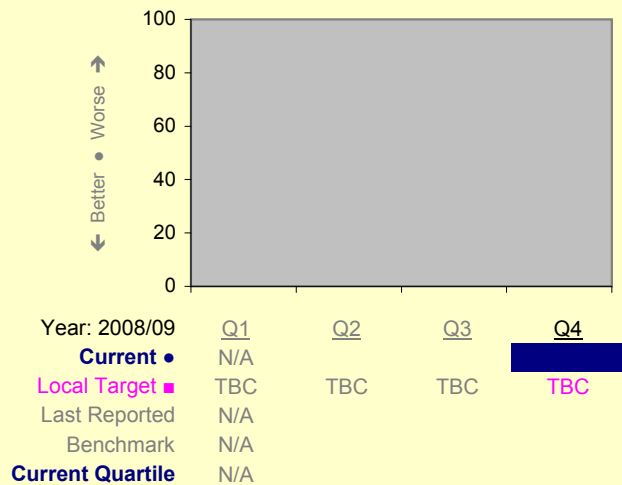
The outturn cited is the weighted result of the 2008 Place Survey. The CLG has still not yet released the national dataset, so this figure will continue to be reported in quarterly reports until we can include some national comparative and benchmarking information.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|---------------|
| Current | N/A | N/A | N/A | 16.2 |
| Local Target | [annual] | [annual] | [annual] | 20.0 |
| Last Reported | N/A | N/A | N/A | 16.2 |
| Benchmark | N/A | N/A | N/A | 13.3 |
| Current Quartile | N/A | N/A | N/A | Second |

The current figure is based on validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (2008). Quartile shows the position of the current figure within the figures for all UAs in the PwC Benchmarking Club. Benchmark is the 25th percentile in the same figures (low polarity).

Unit: % • Polarity: Low • BFC Lead: Ian Boswell

NI 18: Adult re-offending rates for those under probation supervision

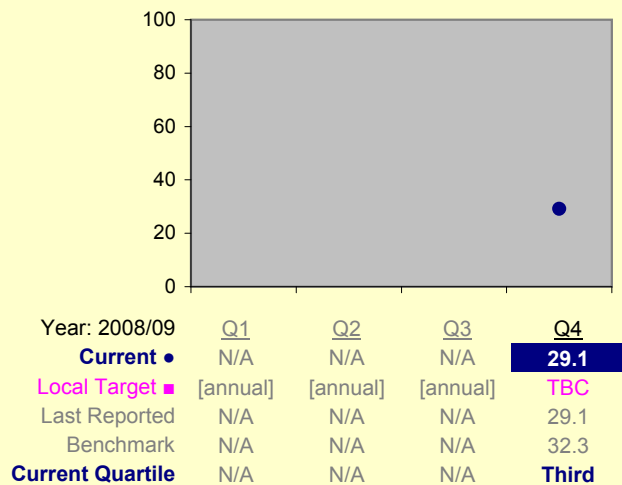


CAA Indicator (non-LAA)
Department: CXO

[Commentary awaited from Probation Service.]

Unit: Rate • Polarity: Low • BFC Lead: Ian Boswell

NI 22: Perceptions of parents taking responsibility for the behaviour of their children in the area



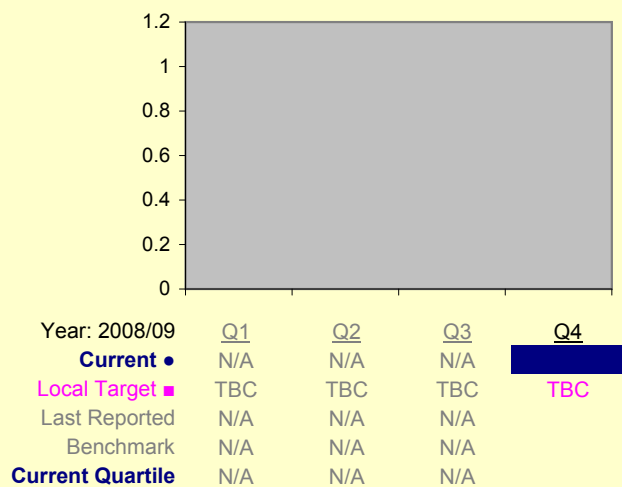
CAA Indicator (non-LAA)
Department: CXO

The outturn cited is the weighted result of the 2008 Place Survey. The CLG has still not yet released the national dataset, so this figure will continue to be reported in quarterly reports until we can include some national comparative and benchmarking information.

The current figure is based on validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (2008). Quartile shows the position of the current figure within the figures for all UAs in the PwC Benchmarking Club. Benchmark is the 75th percentile in the same figures.

Unit: TBC • Polarity: TBC • BFC Lead: Ian Boswell

NI 26: Specialist support to victims of serious sexual offence



CAA Indicator (non-LAA)
Department: CXO

Unit: TBC • Polarity: TBC • BFC Lead: Ian Boswell

NI 27: Understanding of local concerns about anti-social behaviour and crime issues by local council and police



CAA Indicator (non-LAA)
Department: CXO

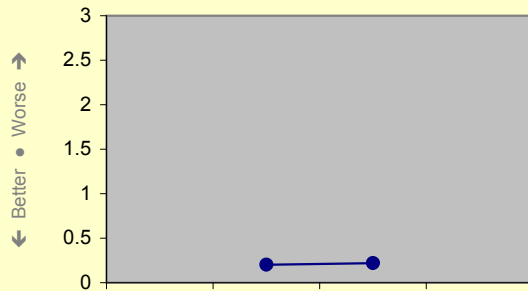
The outturn cited is the weighted result of the 2008 Place Survey. The CLG has still not yet released the national dataset, so this figure will continue to be reported in quarterly reports until we can include some national comparative and benchmarking information.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|-------------|
| Current ● | N/A | N/A | N/A | 26.0 |
| Local Target ■ | [annual] | [annual] | [annual] | TBC |
| Last Reported | N/A | N/A | N/A | 26.0 |
| Benchmark | N/A | N/A | N/A | 24.5 |
| Current Quartile | N/A | N/A | N/A | Best |

The current figure is based on validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (2008). Quartile shows the position of the current figure within the figures for all UAs in the PwC Benchmarking Club. Benchmark is the 75th percentile in the same figures.

Unit: TBC ● Polarity: High ● BFC Lead: Ian Boswell

NI 28: Serious knife crime rate



CAA Indicator (non-LAA)
Department: CXO

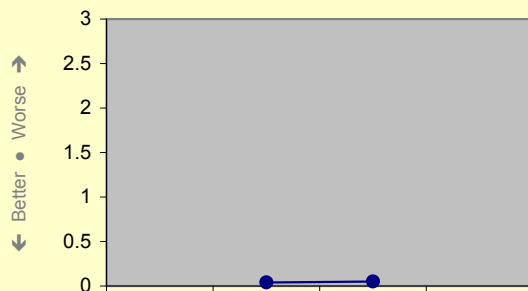
Data for this NI will not be available until the end of April 2009 at the earliest.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|------|------------|
| Current ● | N/A | 0.2 | 0.22 | N/A |
| Local Target ■ | TBC | TBC | TBC | TBC |
| Last Reported | N/A | N/A | N/A | N/A |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

No estimated outturn is currently available for this indicator. This CAA indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate ● Polarity: Low ● BFC Lead: Ian Boswell

NI 29: Gun crime rate



CAA Indicator (non-LAA)
Department: CXO

Data for this NI will not be available until the end of April 2009 at the earliest.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|------|------|------------|
| Current ● | N/A | 0.04 | 0.05 | N/A |
| Local Target ■ | TBC | TBC | TBC | TBC |
| Last Reported | N/A | N/A | N/A | N/A |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

No estimated outturn is currently available for this indicator. This CAA indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate ● Polarity: Low ● BFC Lead: Ian Boswell

NI 30: Re-offending rate of prolific and other priority offenders



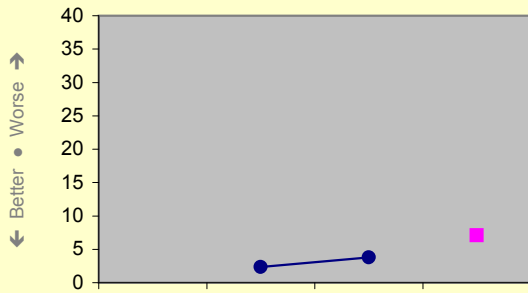
CAA Indicator (non-LAA)
Department: CXO

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|-----|-----|
| Current | N/A | N/A | | |
| Local Target | TBC | TBC | TBC | TBC |
| Last Reported | N/A | N/A | | |
| Benchmark | N/A | N/A | | |
| Current Quartile | N/A | N/A | | |

Unit: % • Polarity: High • BFC Lead: Ian Boswell (PC Lorna Rivett)

NI 33.1: Arson incidents:

(i) Number of deliberate primary fires per 10,000 population



CAA Indicator (non-LAA)
Department: CXO

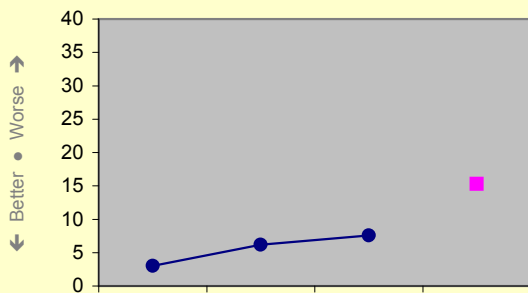
| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|------|
| Current | N/A | 2.34 | 3.80 | |
| Local Target | [annual] | [annual] | [annual] | 7.10 |
| Last Reported | N/A | N/A | N/A | |
| Benchmark | N/A | N/A | N/A | |
| Current Quartile | N/A | N/A | N/A | |

Unit: Rate • Polarity: Low • BFC Lead: Ian Boswell

[Data awaited from RBFRS.]

NI 33.2: Arson incidents:

(ii) Number of deliberate secondary fires per 10,000 population



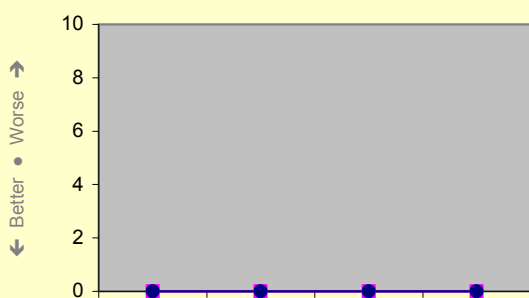
CAA Indicator (non-LAA)
Department: CXO

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|-------|
| Current | 3.00 | 6.21 | 7.57 | |
| Local Target | [annual] | [annual] | [annual] | 15.30 |
| Last Reported | N/A | N/A | N/A | |
| Benchmark | N/A | N/A | N/A | |
| Current Quartile | N/A | N/A | N/A | |

Unit: Rate • Polarity: Low • BFC Lead: Ian Boswell

[Data awaited from RBFRS.]

NI 34: Domestic violence – murder



| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|-----|------------|
| Current | 0.0 | 0.0 | 0.0 | 0.0 |
| Local Target | 0.0 | 0.0 | 0.0 | 0.0 |
| Last Reported | N/A | N/A | N/A | N/A |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

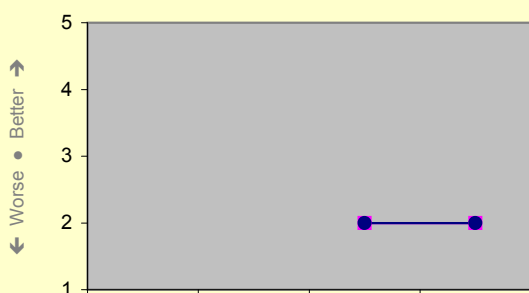
CAA Indicator (non-LAA)
Department: CXO

The Borough has suffered no domestic violence related murders.

The current figure uses validated final data. This CAA indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate • Polarity: Low • BFC Lead: Ian Boswell

NI 35: Building resilience to violent extremism



| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|-----|------------|
| Current | N/A | N/A | 2 | 2 |
| Local Target | N/A | N/A | 2 | 2 |
| Last Reported | N/A | N/A | N/A | 2 |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

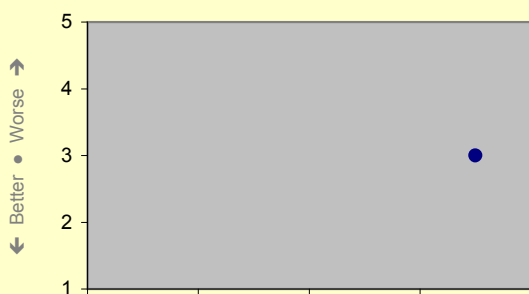
CAA Indicator (non-LAA)
Department: CXO

The figure cited is an average score of our self-assessment on each of the four workstreams in the national 'Prevent' strategy. The Council has good links with the Bracknell Islamic Cultural Society, with an ongoing series of meetings.

The current figure is based on validated final data. This CAA indicator has a snapshot (self-assessment) target measured by self-assessment. The 'last reported' figure was reported to the CLG Data Hub (April 2009). Benchmarking and quartile information is not currently available for this indicator.

Unit: Scale 1-5 • Polarity: High • BFC Lead: Ian Boswell

NI 36: Protection against terrorist attack



| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|-----|------------|
| Current | N/A | N/A | N/A | 3 |
| Local Target | N/A | N/A | N/A | N/A |
| Last Reported | N/A | N/A | N/A | N/A |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

CAA Indicator (non-LAA)
Department: CXO

The vulnerability assessment of '3' ('Medium') has come directly from the Counter-Terrorist Security Advisor (CTSA). The CTSA's priority areas will be those with a higher vulnerability assessment, so no further work in the Borough is planned for the immediate future.

The current estimate is based on unvalidated current data. This CAA indicator has a snapshot (self-assessment) target measured by self-assessment. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Scale 1-5 • Polarity: Low • BFC Lead: Ian Boswell/David Clifford

NI 122: Mortality from all cancers at ages under 75



CAA Indicator (non-LAA)
Department: SCL

Data and commentary on this indicator is still awaited from the PCT.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|-----|-----|
| Current | N/A | N/A | N/A | N/A |
| Local Target | N/A | N/A | N/A | N/A |
| Last Reported | N/A | N/A | N/A | N/A |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

No information on this indicator has been received from the PCT.

Unit: Rate • Polarity: Low • BFC Lead: TBC

NI 143: Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence



CAA Indicator (non-LAA)
Department: CXO

[Commentary awaited from Probation Service.]

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|-----|-----|
| Current | N/A | | | |
| Local Target | TBC | TBC | TBC | TBC |
| Last Reported | N/A | | | |
| Benchmark | N/A | | | |
| Current Quartile | N/A | | | |

Unit: % • Polarity: High • BFC Lead: Ian Boswell

NI 144: Offenders under probation supervision in employment at the end of their order or licence



CAA Indicator (non-LAA)
Department: CXO

[Commentary awaited from Probation Service.]

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|-----|-----|
| Current | N/A | | | |
| Local Target | TBC | TBC | TBC | TBC |
| Last Reported | N/A | | | |
| Benchmark | N/A | | | |
| Current Quartile | N/A | | | |

Unit: % • Polarity: High • BFC Lead: Ian Boswell

| ACTIONS IN SUPPORT OF MTO 8 | | <u>Due Date</u> | <u>Owner</u> | <u>Comments</u> |
|------------------------------------|--|--|--------------|--|
| 8.1 | Work with the Crime and Disorder Reduction Partnership to reduce crime by 3% each year by 2011. | | | |
| 8.1.1 | Develop and implement a co-ordinated communications strategy for the Crime and Disorder Reduction Partnership. | Dvlpmnt: Mar 2008 Implmnt: Apr 2009 | CXO | ✓ Ongoing - annual plan updated. Meeting held between BFC communications team and the crime and disorder reduction team in April to update the communications strategy. |
| 8.1.2 | Implement community TV across the Borough. | Apr 2009 | CXO | ✓ Community TV scheme successfully launched in October. |
| 8.1.3 | Establish a working group to oversee the development of CCTV and automatic number plate recognition (ANPR) within the Borough. | Mar 2011 | CXO | ✓ Meetings have been held between BFC, TVP & Siemens. Sites identified and surveys completed. Engineering work to follow. |
| 8.1.4 | Implement the aims and targets of the CDRP plan 2008 to reduce crime. | Mar 2011 | CXO | ✓ All CDRP targets are monitored by the CDRP using an Integrated Performance Management model. The 2008-11 CDRP Plan is currently being refreshed as required and will be relaunched in May. |
| 8.1.5 | Ensure that community safety issues are addressed in the town centre regeneration through the production of a strategy. | Mar 2009 | CXO | ✓ Regular but informal meetings are held to monitor developments within Bracknell town centre. The economic recession has slowed this work, but activity is ongoing to ensure vacant properties do not become targets for crime. Options are being explored for the redevelopment of the CCTV system and its links with Sandhurst. |
| 8.2 | Reduce the number of people who fear crime by 10% by 2011. | | | |
| 8.2.1 | Ensure that regular meetings are held with BFC Corporate Communications to address these issues and feed back on a regular basis to the CDRP. | Ongoing | CXO | ✓ New communications strategy under development. Schools crime reduction DVD competition held. Advertising of BFC crime reduction web pages purchased on Bracknell railway station. CADIS information now on public website to neighbourhood level. |
| 8.3 | Expand the CCTV network coverage in the Borough. | | | |
| 8.3.1 | Develop a strategy for CCTV in the regenerated town centre. | Jul 2008 | CXO | ✓ Options for this workstream and linked to the draft Regeneration Strategy and the review. |
| 8.3.2 | Work with partners to develop CCTV within the redeveloped town centre and wider Borough. | Ongoing | CXO | ✓ Meeting held in April with Sandhurst Town Council to explore options for disconnecting some of the 11 CCTV cameras there and reinvesting by upgrading the remaining cameras. Work underway to consult with affected partners. |
| 8.4 | Use the 'speedwatch' anti-speeding teams to reduce the incidence of speeding. | | | |
| 8.4.3 | Secure delivery of LAA target on volunteering and engagement, specifically: special constables and school governors; informal volunteering rates (including managing and promoting the 'Speedwatch' campaign); and helping residents to influence decisions. | Mar 2009 | CXO | ✓ Special constables and school governors target met; remaining work transferred to the Community Engagement and Equalities team. |

| OPERATIONAL RISKS TO MTO 8 | | <u>Owner</u> | <u>Progress on Mitigation Actions</u> |
|---|--|-----------------|---|
| 8.1 | Much of the performance depends on the work of the Council collaborating with partners, especially in areas where they are the lead service agency. Even then, crime and disorder can be affected by issues beyond the Borough boundary, including national and international influences. Mitigation: The most effective mitigation will be continued strong and effective partnership working. | CXO | No proven evidence of rises in crime due to recession at this time. Work has been done to protect vacant properties within the town centre from crime. Revised/New Risk: None. |
| Medium-Term Objective 9: Promote independence and choice for vulnerable adults and older people. | | | |
| PERFORMANCE INDICATORS FOR MTO 9 | | | |
| ACTIONS IN SUPPORT OF MTO 9 | | <u>Due Date</u> | <u>Owner</u> |
| 9.1 | Modernise services for vulnerable adults and older people by reducing reliance on residential care and improving access to community-based services. | | |
| 9.1.6 | Implement the communications plan for the modernisation of adult services. | Dec 2008 | CXO |
| | | | ✓ <i>Complete.</i> |
| 9.3 | Develop a Borough-wide Strategy for Older People. | | |
| 9.3.1 | Publish a Strategy for Older People. | Mar 2009 | CXO |
| | | | ✓ <i>Consultation is now complete and the Strategy will go to Executive in June for final sign-off in July.</i> |
| OPERATIONAL RISKS TO MTO 9 | | <u>Owner</u> | <u>Progress on Mitigation Actions</u> |
| 9.2 | Resources being sufficient/loss of key staff. Mitigation: Mitigation through effective management and use of consultants if necessary and affordable. | CXO | No change to the risk this quarter. Revised/New Risk: None. |

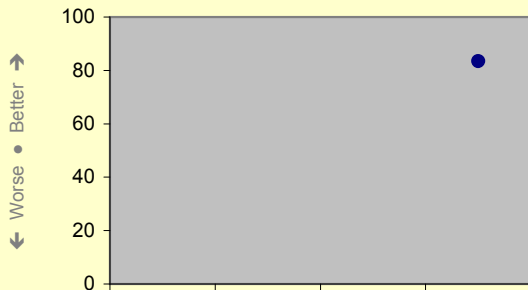
**PRIORITY FIVE:
VALUE FOR MONEY**

Medium-Term Objective 10:

Be accountable and provide excellent value for money.

PERFORMANCE INDICATORS FOR MTO 10

NI 5: Overall/general satisfaction with local area



LAA INDICATOR (Designated)

Department: CXO

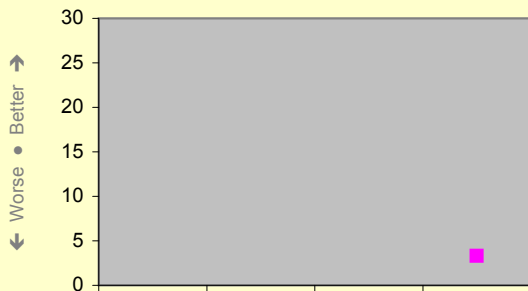
The outturn cited is the weighted result of the 2008 Place Survey. The CLG has still not yet released the national dataset, so this figure will continue to be reported in quarterly reports until we can include some national comparative and benchmarking information.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|---------------|
| Current ● | N/A | N/A | N/A | 83.5 |
| LAA Target ■ | [annual] | [annual] | [annual] | TBC |
| Last Reported | N/A | N/A | N/A | 83.5 |
| Benchmark | N/A | N/A | N/A | 84.9 |
| Current Quartile | N/A | N/A | N/A | Second |

The current figure is based on validated final data. This LAA (Designated) indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (2008). Quartile shows the position of the current figure within the figures for all UAs in the PwC Benchmarking Club. Benchmark is the 75th percentile in the same figures.

Unit: % ● Polarity: High ● BFC Lead: Belinda Clack

NI 172: Percentage of small businesses in an area showing employment growth



LAA INDICATOR (Designated)

Department: CXO

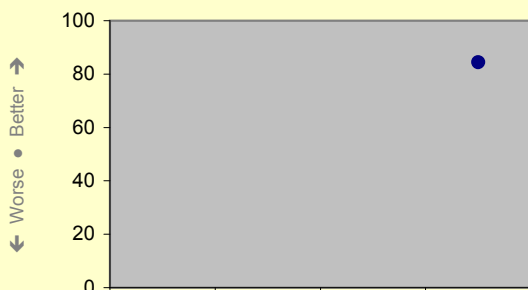
The 'last reported' figure is taken from government (BERR) data that was reported last quarter. This data was the most up to date for 2009 and hence there is no known change. As BFC is dependent on BERR for this information, and as is a difficult indicator to calculate on an ongoing basis, it is likely that future data will only ever be available with a significant time lag.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|-------------|
| Current ● | N/A | N/A | N/A | N/A |
| LAA Target ■ | [annual] | [annual] | [annual] | 3.30 |
| Last Reported | N/A | N/A | 11.02 | 11.02 |
| Benchmark | N/A | N/A | 13.89 | 13.89 |
| Current Quartile | N/A | N/A | N/A | N/A |

The current estimate is based on latest available data which relates to an earlier period. This LAA (Designated) indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from BERR. Benchmarking and quartile information is not currently available for this indicator.

Unit: % ● Polarity: High ● BFC Lead: Chris Mansfield

NI 138: Satisfaction of people over 65 with both home and neighbourhood



CAA Indicator (non-LAA)

Department: CXO

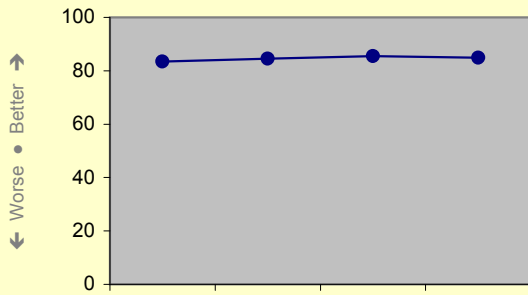
The outturn cited is the weighted result of the 2008 Place Survey. The CLG has still not yet released the national dataset, so this figure will continue to be reported in quarterly reports until we can include some national comparative and benchmarking information.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|----------|----------|----------|---------------|
| Current ● | N/A | N/A | N/A | 84.4 |
| Local Target ■ | [annual] | [annual] | [annual] | TBC |
| Last Reported | N/A | N/A | N/A | 84.4 |
| Benchmark | N/A | N/A | N/A | 85.9 |
| Current Quartile | N/A | N/A | N/A | Second |

The current figure is based on validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (2008). Quartile shows the position of the current figure within the figures for all UAs in the PwC Benchmarking Club. Benchmark is the 75th percentile in the same figures.

Unit: TBC ● Polarity: High ● BFC Lead: Victor Nicholls

NI 151: Overall employment rate (working-age)



CAA Indicator (non-LAA)
Department: CXO

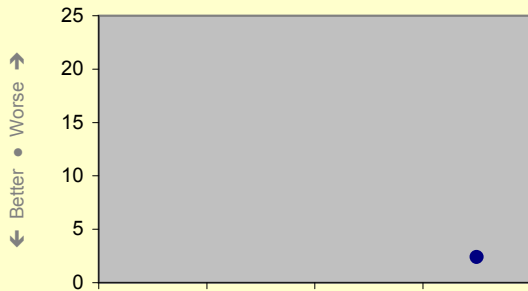
This data has been taken from NOMIS and is the most up-to-date data available. There is a time lag, as this data relates to working-age (16-59) adults during the period October-September 2008.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|------|------|------|-------------|
| Current ● | 83.5 | 84.5 | 85.5 | 84.9 |
| Local Target ■ | TBC | TBC | TBC | TBC |
| Last Reported | 83.5 | 84.5 | 85.5 | 84.9 |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | Best | Best | Best | Best |

The current estimate is based on latest available data which relates to an earlier period. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from ONS (Nomis) (March 2009). No benchmarking information is available for this indicator.

Unit: % • Polarity: High • BFC Lead: Chris Mansfield

NI 152: Working age people on out of work benefits



CAA Indicator (non-LAA)
Department: CXO

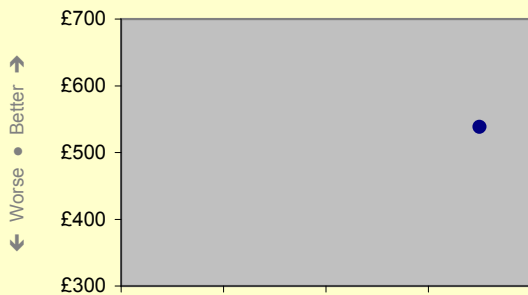
This is the ONS claimant count with rates and proportions. JSA % is a proportion of resident working age people.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|-----|------------|
| Current ● | N/A | N/A | N/A | 2.4 |
| Local Target ■ | TBC | TBC | TBC | TBC |
| Last Reported | N/A | N/A | N/A | 2.4 |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

The current figure uses validated final data. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from ONS. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: Low • BFC Lead: Chris Mansfield

NI 166: Median earnings of employees in the area



CAA Indicator (non-LAA)
Department: CXO

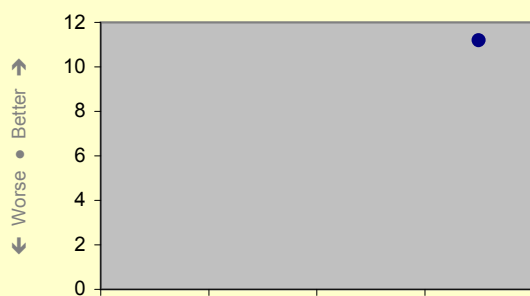
Data for this indicator is based on the Annual Survey of Hours and Earnings (ASHE), which surveys earnings for approximately 1% of the entire population over a specific pay period in April each year.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|-----|----------------|
| Current ● | N/A | N/A | N/A | £538.50 |
| Local Target ■ | TBC | TBC | TBC | TBC |
| Last Reported | N/A | N/A | N/A | £583.30 |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Annual Survey of Hours and Earnings (March 2009). Benchmarking and quartile information is not currently available for this indicator.

Unit: Currency • Polarity: High • BFC Lead: Chris Mansfield

NI 171: New business registration rate



CAA Indicator (non-LAA)
Department: CXO

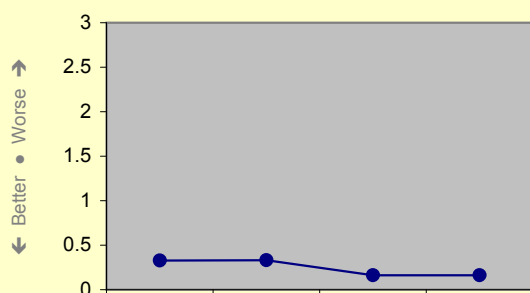
This indicator shows BERR VAT registrations by industry; the % is a proportion of stock (at year-end). The figures do not, however, give the complete picture of start-up and closure activity in the economy, as some VAT-exempt sectors and businesses operating below the threshold for VAT registration are not covered.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-----|-----|-----|-------------|
| Current ● | N/A | N/A | N/A | 11.2 |
| Local Target ■ | TBC | TBC | TBC | TBC |
| Last Reported | N/A | N/A | N/A | 11.2 |
| Benchmark | N/A | N/A | N/A | N/A |
| Current Quartile | N/A | N/A | N/A | N/A |

The current estimate is based on latest available data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from BERR/ONS (November 2008). Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate per 10,000 • Polarity: High • BFC Lead: Chris Mansfield

NI 173: Flows onto incapacity benefits from employment



CAA Indicator (non-LAA)
Department: CXO

This new indicator measures the proportion of the working population living in an LA area who move directly from employment to incapacity benefits. It is calculated and reported centrally by the DWP on a 'rolling four quarters' basis, with an approximate two-quarter time lag. The current figure thus relates to the year to end-August 2008.

| Year: 2008/09 | Q1 | Q2 | Q3 | Q4 |
|-------------------------|-------|-------|-------|--------------|
| Current ● | 0.329 | 0.330 | 0.163 | 0.161 |
| Local Target ■ | TBC | TBC | TBC | TBC |
| Last Reported | 0.329 | 0.330 | 0.163 | 0.161 |
| Benchmark | 0.407 | 0.404 | 0.345 | 0.342 |
| Current Quartile | Best | Best | Best | Best |

The current figure uses latest available (outdated) data. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from the DWP/Nomis (January 2009). Quartile shows the position of the current figure within the dataset for all LAs in England. Benchmark is the 25th percentile in the same figures (low polarity).

Unit: % • Polarity: Low • BFC Lead: Chris Mansfield

| ACTIONS IN SUPPORT OF MTO 10 | | Due Date | Owner | Comments |
|------------------------------|---|--------------------------|-------|--|
| 10.1 | Maintain Council Tax levels in the lowest quarter of all unitary authorities. | | | |
| 10.1.4 | Assist in the production of the work programme for O&S. | Jul 2008 | CXO | ✓ Complete – consultation with CMT and the Executive on the O&S Work Programme was concluded in Quarter 2, and the final programme has been published. The indicative work programme for 2009/10 has been agreed by the O&S Commission and Panels. |
| 10.1.5 | Support the work of the O&S Commission, Panels and Working Groups. | Mar 2009 | CXO | ✓ All O&S work is being appropriately supported. |
| 10.1.6 | Produce Annual Report of Overview & Scrutiny. | Feb 2009 | CXO | ✓ 2007/08 Annual Report of O&S adopted by Council in April 2008. 2008/09 Annual Report finalised and submitted to Council in April. |
| 10.1.7 | Develop partner scrutiny arrangements once new Government regulations issued. | TBC (awaiting Govt regs) | CXO | ✓ Proposed approach developed and endorsed by the O&S Commission and Panels. Government regulations/guidance overdue. |
| 10.1.8 | Undertake organisational restructure of Overview & Scrutiny to respond to new legislation, scrutiny of the Bracknell Forest Partnership, and the Council restructure. | Jul 2008 | CXO | ✓ Further restructure proposals formulated and being considered by the Constitution Review Group in April 2009. |
| 10.2 | Implement a four year 'efficiency' programme to reduce spending to sustainable levels. | | | |

| | | | | | |
|-------------|--|---------------------|-----|---|--|
| 10.2.14 | Co-ordinate the delivery of the CPA Improvement Plan. | Mar 2009 | CXO | ✓ | <i>The CPA Improvement Plan has been embedded into departmental service plans, progress against which is monitored through the Performance Monitoring Reports.</i> |
| 10.2.15 | Undertake direction of travel self-assessment (CPA). | Nov 2008 | CXO | ✓ | <i>Final Direction of Travel received from Audit Commission showing judgement of 'improving well'.</i> |
| 10.2.16 | Co-ordinate the new Comprehensive Area Assessment. | Mar 2009 | CXO | ✓ | <i>Initial briefings held with key stakeholders. Use of Resources interviews run by Audit Commission. Remaining work to take place in 2009/10.</i> |
| 10.2.17 | Introduce the new National Indicator Set. | Apr 2008 | CXO | ✓ | <i>National Indicator Set introduced with effect from April 2008, incorporated into Council performance reports from Quarter 2. The new corporate performance management IT system, to be implemented beginning in Quarter 1 2009/10, will enable more flexible reporting of the National Indicators. A Council-wide target-setting exercise for non-LAA indicators is scheduled to take place during Quarter 1.</i> |
| 10.2.18 | Conduct the new 'Place Survey'. | Dec 2008 | CXO | ✓ | <i>Place Survey completed and results received and reported.</i> |
| 10.2.19 | Implement a new Performance Management ICT system. | Mar 2009 | CXO | ✓ | <i>One IT supplier selected and implementation to commence from May.</i> |
| 10.2.20 | Collate and analyse performance information, and highlight changes in performance. | Ongoing (quarterly) | CXO | ✓ | <i>Work to produce quarterly PMRs and CPOR is ongoing. Quarterly performance reports for Bracknell Forest Partnership and its theme partnerships are now also produced.</i> |
| 10.2.21 | Prepare and publish the Council's Annual Report. | Jun 2008 | CXO | ✗ | <i>Timetable for production of the 2008/09 report has slipped due to capacity constraints in the CXO. There is no longer a legal duty on the Council to produce a Best Value Performance Plan by June of each year. The revised timetable shows September as the target date for publication.</i> |
| 10.2.22 | Undertake corporate research for the Council and BFP – with emphasis on future developments, new legislation and advice. | Ongoing | CXO | ✓ | <i>Ongoing. No outstanding requests.</i> |
| 10.2.23 | Support use of the PWC performance benchmarking tool. | Ongoing | CXO | ✓ | <i>Data returns all made in a timely manner, and all current tools are available on Boris.</i> |
| 10.2.24 | Produce a Data Quality Strategy and Policy, and roll out with staff training. | Dec 2008 | CXO | ✗ | <i>Interviews and workshops held with key officers. Strategy and corporate procedures to be published during May.</i> |
| 10.3 | Create clear, accountable governance structures for working in partnership with other organisations in the Borough. | | | | |
| 10.3.1 | Review the structure and accountability of the Bracknell Forest Partnership. | Dec 2008 | CXO | ✓ | <i>BFP Strategic Risk Register developed and annual self-assessment undertaken. Updated version of Protocol and Memorandum of Agreement approved by BFP board in February and signed in March.</i> |
| 10.3.2 | Coordinate the preparation for the new Value For Money assessment, and lead on the "Managing the Business" section. | Mar 2009 | CXO | ✓ | <i>Responsibility with Corporate Services Department for this year.</i> |

| | | | | | |
|------------------------------------|--|---------------------|--------------|---------------------------------------|--|
| 10.3.3 | Establish a cross-departmental group to share demographic and other information. | Mar 2009 | CXO | ✓ | Revised Story of Place published and evidence base for Sustainable Community Strategy published. Ongoing discussions with partners and Council departments to tie this work together with other shared evidence, including the JSNA. |
| 10.3.4 | Support the development of the integrated performance management framework to all key BFP partnerships. | Mar 2009 | CXO | ✓ | Theme partnership Quarter 3 performance reports produced for and presented to relevant theme partnerships. |
| 10.3.5 | Produce quarterly progress review of LAA for Government Office for the South East (GOSE) and the BFP Board. | Ongoing (quarterly) | CXO | ✓ | GOSE LAA Annual Review complete, showing judgement of 'making good progress'. Quarter 3 PPOR presented to BFP Board and GOSE in February. |
| 10.3.6 | Publish a revised Partnership Handbook for the Bracknell Forest Partnership. | Nov 2008 | CXO | ✓ | Complete. Handbook published September 2008. |
| 10.3.8 | Operate system of Voluntary Sector grants. | Mar 2009 | CXO | ✓ | Executive decision on 2009/10 grants was taken in March. SLAs signed and first payments made on time. |
| 10.3.9 | Refresh the Voluntary Sector Compact. | Sep 2008 | CXO | ✓ | Complete – the new Voluntary Sector Compact was approved by the Executive in May 2008. |
| 10.4 | Work effectively with partners to improve the quality of life in the Borough. | | | | |
| 10.4.1 | Lead partners in the publication of the new Sustainable Community Strategy for Bracknell Forest. | Oct 2008 | CXO | ✓ | Complete. Sustainable Community Strategy published and launched June 2008. |
| 10.4.2 | Lead partners in the annual refresh of the Sustainable Community Strategy. | Mar 2009 | CXO | ✓ | Complete. Annual refresh of evidence base undertaken and recommendation made for no revisions to SCS. |
| 10.4.3 | Coordinating the preparation of the Bracknell Forest Local Area Agreement (LAA), and its revision for the following year. | Jun 2008 | CXO | ✓ | Complete. LAA published and launched June 2008. Refresh of 24 targets negotiated with GOSE between January and March. |
| 10.4.7 | Implement action plan to improve the BFP's internal and external communications. | Ongoing | CXO | ✓ | Community TV scheme launched; 2008/09 Handbook published; updated Communications Strategy agreed. |
| 10.4.8 | Annually refresh the evidence base for the Sustainable Community Strategy. | Mar 2009 | CXO | ✓ | Complete. Annual refresh of evidence base undertaken and recommendation made for no revisions to SCS. |
| 10.4.9 | Implement community TV pilot. | Jan 1900 | CXO | ✓ | Community TV scheme launched October 2008. Two rounds of quarterly local filming undertaken. |
| 10.4.13 | Facilitate the LAA commitments to support economic development and enterprise through the BFP. | Mar 2009 | CXO | ✓ | Complete and targets agreed. |
| 10.4.14 | Progress the creation of the new Economic Development and Learning Partnership. | Sep 2008 | CXO | ✓ | Partnership established. |
| 10.4.15 | Provide input to the Sub National Review of Economic Development. | Mar 2009 | CXO | ✓ | Completed. |
| 10.4.16 | Support the development of joint arrangements for economic development in Berkshire, through the Berkshire Economic Strategy Board. | Ongoing | CXO | ✓ | Direct support provided and ongoing. |
| OPERATIONAL RISKS TO MTO 10 | | | Owner | Progress on Mitigation Actions | |
| 10.8 | Reliance on third-party decisions and prevailing market conditions. Internal capacity and Member capacity. Changing national priorities and Government policy. Mitigation: Mitigation through practical management of work programme and support for Members. | | CXO | Revised/New Risk: None. | |